



## **HOW TO SHIP LCL CARGO** (Less than Container Load) from the United States to the Cayman Islands

**WHATEVER YOUR LCL NEEDS, THOMPSON  
LINE CAN HELP MAKE THE SHIPPING PROCESS  
SMOOTH AND CONVENIENT – DOOR-TO-PORT.**

**YOUR BARRELS, BOXES AND PACKAGES SHIP ON  
SCHEDULE AND ARRIVE ON TIME....WEEK AFTER  
WEEK AFTER WEEK. NO SHIPMENT TOO SMALL.  
NO SHIPMENT TOO LARGE.**

*With the fastest transit times to the Cayman islands,  
Thompson Line is an unrivaled LCL carrier*

*Thompson Line provides an easy and faster way to ship Less than Container Load (LCL) cargo from the United States to The Cayman Islands. With one call we can take care of all your shipping needs.*

## **PRE-BOOKING YOUR CARGO**

If you would like to pre-book your cargo please contact our Customer Service Department at 305.805.6620 or you can book your shipments online at [www.thompsonline.com](http://www.thompsonline.com).

## **PACKAGING GUIDELINES**

Please make sure to properly package your cargo to safely withstand both inland and ocean transportation. All cargo, especially glass, furniture and other fragile items should be sufficiently protected to prevent damage or exposure to other cargo. All items should be packaged to protect loose or protruding parts. All special handling instructions and directional arrows must be clearly visible on the outside of the packaging. Call or visit our website for additional information on packaging your cargo.

## **DELIVER YOUR CARGO TO A RECEIVING STATION**

Cargo and documentation must be received by the cut-off times in order to meet our promise of on-time arrivals. Please note that cargo delivery specifications vary by location. Call us at one of the numbers listed below or visit our website at [www.thompsonline.com](http://www.thompsonline.com) to get our receiving location cut-off times.

### **Miami LCL Cargo Facility**

9505 NW 108th Ave.

Medley, FL 33178

305.805.6620

[CaymanLCL@tropical.com](mailto:CaymanLCL@tropical.com)

Receiving Hours: M - F, 8:00 a.m. - 4:00 p.m.

## **NATIONAL PICKUP SERVICE**

- Our National Pickup services for dry, commercial LCL cargo is available to our customers anywhere in the continental U.S. We use high-quality LCL trucking partners that provide the fastest transit times.
- Appointments should be scheduled 24 hours in advance: 1.800.US GET IT 1.800.874.3848 or 305.805.6620.

## **COMPLETE DOCUMENTATION REQUIREMENTS**

If you are exporting goods from the U.S. to a foreign country your shipment may require that an Electronic Export Information (EEI) be filed through the Automated Export System (AES). An EEI is required if any commodity in the shipment has a value over \$2500 US.

If you wish to file your own EEI or have an agent prepare your documentation, we will require the filing citation, in addition to the Master Bill of Lading and/or letter of instructions prior to sailing. If the shipment is exempt from filing then the proper exemption legend must be provided.

For more information on how you can file an EEI using the Automated Export System (AES), go to [www.aesdirect.gov](http://www.aesdirect.gov). If you would like Thompson Line to prepare and submit the EEI electronically on your behalf, please contact us at 305.805.6620 or visit [www.thompsonline.com](http://www.thompsonline.com) to fill out a letter of authorization.

## **DO YOU HAVE INSURANCE FOR YOUR CARGO?**

Damaging weather conditions and other common hazards to cargo make insurance an important selection for exporters and importers. Thompson Line's marine insurance, underwritten by Seven Seas Insurance Company, offers 'All Risk' coverage, competitive rates and efficient claims processing, making insuring your cargo affordable, convenient and easy.

## **OUR PREFERRED METHODS OF PAYMENT**

Please contact Customer Service if you need additional information about the methods listed below.

- *Credit Card payments.* Credit card payments can be made at [www.thompsonline.com](http://www.thompsonline.com) or by filling out a credit card authorization form. Your account number is required for all payments. You may contact your local Customer Service Representative to obtain your account number. Please send your payment confirmation to your documentation team, to ensure expedited release.

- *Cash or check payments.* Cash payments can be made at any of our receiving locations. Check payments must be made with a certified company check in order for payment to be processed.
- *By credit.* If you wish to apply for credit with Thompson Line for freight charges paid in the U.S. by the shipper, please complete a credit application and email it to CaymanLCL@tropical.com or fax it to 305.805.6630. Credit, when established, will only apply after your first shipment; therefore, it will be necessary to receive payment before your documentation will be released. If you wish to apply for credit on freight charges paid in the Cayman Islands by the consignee and for exports from the Cayman Islands, please contact the Cayman office at 345.949.8044.
- All shipments that do not have established credit will require payment before documentation or cargo will be released.

## REFRIGERATED LCL

Refrigerated LCL services are currently available to the Cayman Islands on our Thursday Sailings only and must be delivered to:

Port of Palm Beach Cold Storage  
200 Dr. Martin Luther King Jr. Blvd.  
Riviera Beach, FL 33404  
561.863.7171

Receiving Hours: M - F, 8:00 a.m. – 12:00 p.m.;  
12:30 p.m. - 5:00 p.m.  
CaymanLCL@tropical.com

Please visit our website for additional information about our cargo cut-offs and cargo packaging.

## CONSOLIDATION

Thompson Line is continually looking for ways to minimize our customer's inventory costs and maximize their supply chain. One way we do this is through our Consolidation Services for less-than-container load (LCL) shipments. This personalized service allows our customers to have their shipments delivered to and combined at our South Florida warehouse, by simply providing Thompson Line with detailed instructions prior to the cargo arriving. Invoices must be sent with cargo, mailed, faxed, or e-mailed. Invoices should be emailed to CaymanLCL@tropical.com for cargo shipped to the Miami warehouse. Consolidation forms are available on our web site.

## LCL SHIPPING: WHAT YOU NEED TO KNOW AND HOW TO DO IT

You want a package transported from somewhere in the U.S. to The Cayman Islands. So what do you do first? And what do you need to know to make the process as efficient as possible?

### LCL CHECKLIST

- If you want to pre-book your cargo contact Customer Service or you can book your shipment online at [www.thompsonline.com](http://www.thompsonline.com)
- If you want to deliver your cargo we have 5 receiving locations in the U.S. Please contact Customer Service for guidance prior to delivery
- If you want your cargo picked up it must be pre-booked by Customer Service and a pickup time arranged
- Cargo should be properly packaged to withstand both inland and ocean transportation
- Recipient's name, address and final destination should be clearly and visibly marked on all cargo
- All paperwork should be consigned as follows and this format should be used for online orders as well:

Recipient's name & destination  
Booking number \_\_\_\_\_  
C/O Thompson Line  
Receiving location address

- If cargo is pre-booked, please make sure your booking number and contact information is visible on the cargo packaging and all paperwork
- The number of pieces and cargo description information should be provided on the Shippers Letter of Instruction form available at [www.thompsonline.com](http://www.thompsonline.com)
- Please send or deliver the Shipper's Letter of Instruction, packing slip and/or Shipper's Invoices along with the cargo
- If you are shipping hazardous cargo or have additional questions about how to ship your cargo, please visit our website at [www.thompsonline.com](http://www.thompsonline.com) under shipping guidelines or contact us at one of the following numbers; Miami 305.805.6620, Tampa 813.247.7002 or Grand Cayman 345.949.8044

## **THIS IS THOMPSON LINE...**

For more than 25 years, Thompson Line has delivered the most reliable and complete cargo transportation services to the Cayman Islands. Our customers transport everything imaginable. From small packages to millions of tons of grocery products and building materials, Thompson Line can handle it all – in full or less than container load shipments.

- Frequent, fixed-day sailing schedules with the fastest transit times
- Convenient On-Line Tools
- Predictable on-time arrivals
- National package pickup in the U.S. and Canada
- Worldwide receive locations
- Complete documentation services
- Secure warehouse facilities
- Package insurance
- Helpful local staff
- Shipment consolidation services



A Division of Tropical Shipping and Construction Co. Ltd. Thompson Shipping Co. Ltd., Agent

**For rates, bookings and information call or visit our website**

**Grand Cayman 345.949.8044**

**U.S. 305.805.6620**

**[www.thompsonline.com](http://www.thompsonline.com)**